



## PROCEDURE FOR HANDLING ALLEGATIONS OF CHILD ABUSE

***If you believe a child is in immediate danger or a life-threatening situation, contact the Police immediately on 000. Fact sheets on reporting allegations of child abuse in different states and territories are available at [www.playbytherules.net.au](http://www.playbytherules.net.au).***

We will treat any allegation of child abuse or neglect promptly, seriously and with a high degree of sensitivity. All people working with Basketball Australia in a paid or unpaid capacity have a duty to report any concerns to the appropriate authorities, following the steps outlined below.

**Step 1:** Receive the allegation If a child or young person raises with you an allegation of child abuse or neglect that relates to them or to another child, it is important that you listen, stay calm and be supportive. Do Don't Make sure you are clear about what the child has told you. Do not challenge or undermine the child. Reassure the child that what has occurred is not his or her fault. Do not seek detailed information, ask leading questions or offer an opinion. Explain that other people may need to be told in order to stop what is happening. Do not discuss the details with any person other than those detailed in these procedures. Promptly and accurately record the discussion in writing. Do not contact the alleged offender.

**Step 2:** Report the allegation

- Immediately report any allegation of child abuse or neglect, or any situation involving a child at risk of harm, to the police and/or the relevant child protection agency. You may need to make a report to both.
- Contact the relevant child protection agency or police for advice if there is any doubt about whether the allegation should be reported.
- If the allegation involves a person to whom this policy applies, then also report the allegation to the CEO or Complaints Handler of Basketball Australia or Constituent Association so that he or she can manage the situation.

**Step 3:** Protect the child and manage the situation

- The CEO or Complaints Handler will assess the immediate risks to the child and take interim steps to ensure the child's safety and the safety of any other children. This may include redeploying the alleged offender to a position where there is no unsupervised contact with children, supervising the alleged offender or removing/suspending him or her until any investigations have been concluded. Legal advice should be sought before any

interim steps are made if the person is an employee of Basketball Australia or an affiliate association.

- The CEO or Complaints Handler will consider what services may be most appropriate to support the child and his or her parent/s.
- The CEO or Complaints Handler will consider what support services may be appropriate for the alleged offender.
- The CEO or Complaints Handler will put in place measures to protect the child and the alleged offender from possible victimisation and gossip

**Step 4:** Take internal action

- At least three different investigations could be undertaken to examine allegations that are made against a person to whom this Policy applies, including:
  - a criminal investigation (conducted by the police)
  - a child protection investigation (conducted by the relevant child protection agency)
  - a disciplinary or misconduct inquiry/investigation (conducted by Basketball Australia or Constituent Association).
- Basketball Australia or Constituent Association will assess the allegations and determine what action should be taken in the circumstances. Depending on the situation, action may include considering whether the alleged offender should return to his or her position, be dismissed, banned or suspended or face other disciplinary action.
- If disciplinary action is undertaken, we will follow the procedures set out in Clause 9 of our Member Protection Policy.
- Where required, we will provide the relevant government agency with a report of any disciplinary action we take.